



UNIVERSITY HOSPITALS SUSSEX

Maternity and Neonatal Voices Partnership

Working in Partnership to Improve Maternity & Neonatal Services

Time:	10.00 - 12.00 pm
Location:	Microsoft Teams Online
Chaired by:	Laura Naish, Jordon Clarke & Alix James
	University Hospitals Sussex, Trust-wide MNVP Meeting
Notes by:	Jordon Clarke
Date:	Friday 20th September 2024
Attendance:	
Laura Naish	MNVP Strategic Lead and Lead for Brighton & Hove
Jordon Clarke	MNVP Lead – Haywards Heath & Worthing
Alix James	MNVP Lead – Chichester
Sharon Gardner-Blatch	Director of Maternity, Neonatal and Sussex Women’s Health Strategy
Hannah Toms	Interim Matron at RSCH, UHSussex
Andrea Yeboah	Pelvic Health Physiotherapist
Lara Kiziltuna	Senior Commissioning Manager – East Sussex, Brighton and Hove, NHS Sussex
Laura Spicer	Maternity Transformation Lead Midwife, UHSussex
Lucy Bloem	Non-executive Director Maternity Safety Champion – UHSussex
Emma Johnston	Parents & Family Engagement Lead, PAG, Thames Valley & Wessex Neonatal Network
Anouk Lloyd	Infant feeding lead – Royal Sussex County and Princess Royal Hospital
Lisa Robertson	Labour Ward Lead – Royal Sussex County Hospital
Jane Canning	Counsellor Midwife – UHSussex – Royal Sussex & Princess Royal
Didi Craze	Specialist Communications Midwife
Lisa Jury	Lead Community Midwife – Princess Royal
Rob Miller	Service User
Karina Gummer	Health Visitor – Healthy Child Program
Charlotte Quine	Community Team Leader - Brighton
Ikpemesi Olubor	Advanced Public Health Practitioner
Karen Penner	Antenatal Teacher & Breastfeeding Counsellor
Claire Trevelyan	NCT Breastfeeding Counsellor
Tracey Nevell	Deputy Head of Patient Experience - UHSussex
Nicola Lainsbury	Labour Ward Lead – Royal Sussex County Hospital
Rachel Roelich-Wells	Service User
Kate Wallace	Doula
Jacqueline O’Kane	Lead Midwife for Education (PRH/RSCH)

Ramnique Goring	Service User
Deborah Tarrant	Community Team Leader – St Richards Hospital
Emma Meadows	
Sally Harborow	Maternity Clinical Effectiveness Manager
Apologies	
Emma Chambers	Director of Midwifery, UHSussex
Gail Addison	Acting Head of Midwifery for Worthing and St Richards Hospital, UHSussex
Rebecca Elms	Acting Head of Midwifery for Royal Sussex and Princess Royal Hospital - UHSussex
Marie Christian	Neonatal Parent and Family Engagement Lead
Claire Hunt	Divisional Director of Nursing for Children and Gynaecology - UHSussex

[Link to presentation](#)

No	Item
1.	Welcome
	Laura Naish opened the meeting & welcomed attendees. Shared meeting etiquette & housekeeping.
2.	Positive Feedback
	Above & Beyond – Feedback for the Trust from our survey, walk the patch and community engagement Alix James shared feedback for St Richards Jordon Clarke shared feedback for Princess Royal & Worthing Laura Naish shared feedback for Royal Sussex County
3.	Neonatal Update
	Emma Johnston gave an update from the Thames Valley & Wessex Neonatal Operational Delivery Network (ODN) including who they are, recent feedback & what they've been working on. Marie Christian (apologies) pre-recorded slides providing an update from the Kent, Surrey & Sussex ODN. See slides Notes: <ul style="list-style-type: none"> - Lucy Bloem commented on how good it is to see the collaborative working across MNVP & ODN/PAG and to better understand the distinction
4.	Infant Feeding Survey Launch
	Jordon Clarke shared launch of infant feeding survey Action:

- Jordon to work with PAG to include questions specific to neonatal feeding experiences
- Alix to share the feeding survey with Ikpemesi, to share with lesser heard & diverse communities

5. Survey Data

Laura Naish, Jordon Clarke & Alix James shared summary of our first survey data report – May 2023-Feb 2024. Top 6 themes for improvement, based on 25% negative or mixed responses & top scoring positive questions, based on 75% positive responses.

[See slides](#)

Full survey report will be available on the website shortly.

Notes:

- Lucy Bloem commented on postnatal care being an important theme for improvement
- Deborah Tarrant shared how nice it is to hear feedback about community care

Action:

- Laura to follow up on support with data analysis (Rachel offered to help with this)
- Laura to send the surveys to Sharon to share with contacts including VCSEs

6. Trust Update

Hannah Toms gave Trust update on behalf of Emma, Beckie & Gail

- Thank you to the MNVP for the feedback - Lots of work ongoing to address some of these themes
- Birthplace – always striving to improve this provision, launch of homebirth service has seen an increase in service running - 80% in May & 86% in July
- Continuity of carer – ongoing national workforce challenges makes this harder, 2 of 4 continuity teams are still running.
- Vacancy rate down from 22% to 11%, 40 new midwife posts across the service and the homebirth service now sees women from 34 weeks, which helps with continuity.
- Visiting – moved to 24/7 for 1 supporter & 2 other visitor 2pm-8pm.
- Communication – Work ongoing on personalised care planning, consultant midwives on hand to help with planning, posters in bays providing ward information, postnatal core teams and discharge video being launched, birth stories service is seeing people quicker, signage at RSCH has been improved.
- Staff are feeling more confident with breastfeeding support.
- Registered nurses on all postnatal ward so pain relief is being given in a timely manner and between drug rounds.
- Staffing levels have been a real challenge and work in ongoing on this.

Notes:

- Laura did a WTP at RSCH and received great feedback on both visiting and care from staff
- Rob Miller asked for an update on triage, Hannah Toms confirmed this has been launched, currently recruiting into a triage lead role. Jordon shared that seeing this in action in Worthing was positive and reassuring. Sharon added that the recent CQC report includes recommendation on how triage should be managed and monitored, and this will be looked into further.

7. LMNS Update

Sharon Gardner-Blatch gave an update on what the LMNS (Local Maternity & Neonatal System) is

- One in every ICB (integrated care board)
- Set up to initially support maternity services, before being expanded to include neonatal services, the MNVP is an equal partner and involved in all meetings and decisions – NHS Sussex has made a commitment to funding the MNVPs on an ongoing basis
- The LMNS partnership oversees and leads on the improvement of quality & safety of maternity & neonatal services and the implementation of learning following investigations and reports such as Ockenden & MBBRACE.
- Recent improvement includes, new maternity smoking cessation services, a new maternal medicine network - less travel for people complex medical conditions, a new perinatal pelvic health service - shared link to [LMNS website](#) which has great accessibility & translation functions.

8. Annual Report

Laura Naish gave an update on annual report- [See slides](#)

- Whose shoes & changes to visiting hours – Jane Canning shared insight into antenatal separation causing trauma and how positive these changes are
- Postnatal Discharge video
- Feedback for MNVP from service users

AOB

Meeting close -

Date of next meeting: Friday 6th December 10.00-12.00

If you would like to discuss anything covered in this meeting or would like to be added to our membership, please contact one of the leads -

Laura Naish	MNVP Strategic Lead and Brighton Lead – laura.naish3@nhs.net
Jordon Clarke	MNVP Lead – Princess Royal & Worthing – jordon.clarke@nhs.net
Alix James	MNVP Lead – St Richards – alix.james@nhs.net